



Paul Pires Superintendent of Distribution www.lowellma.gov

NOTICE

To: Lowell Resident

From: Paul Pires, Superintendent of Distribution

Date: July 27, 2020

Subject: Notice of Water System Maintenance

Resident of Lowell,

In our continuing efforts to deliver clean and safe water, the Lowell Water Utility would like to inform you that we are performing water main flushing throughout the city, continuing in new areas as of **August 3rd**, **2020**. Please note the following dates and areas where flushing will occur:

- 7/27/20 7/31/20: Centralville (Beaver Brook to Bridge Street)
- 8/3/20 8/7/20: Highlands (Chelmsford Town Line/ West of Sayles-Westford-Pine St)
- 8/10/20 8/14/20: Highlands (South of Pawtucket Canal/ North of Parker St. / West of Lord Overpass)

The goal of this program is to facilitate water turnover and to clean the inside of the pipes, improving the overall condition of the distribution system and the quality of water delivered to consumers throughout Lowell.

While this maintenance is being performed in your area, you may temporarily receive discolored water and/or a reduction in water pressure. This is caused from the disruption of naturally occurring sediment within the water pipe and is <u>NOT</u> harmful. The discoloration can be alleviated by running the *cold water* in your tub; ensure your water is running clear prior to resuming the use of other faucets. If the problem persists, please contact the Lowell Water Utility at 978-674-4242 and we will work with you to resolve the issue as soon as possible.

If you have any questions or concerns, please feel free to contact the Lowell Water at 978-674-4242. We appreciate your cooperation as we work to improve water quality and distribution reliability for the City of Lowell.

Superintendent of Distribution

Paul Pires